Kevin Tuck

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Summary

An ISTQB qualified software test engineer with multiple years of demonstrable software testing experience through all stages of the SDLC. A strong technical background with knowledge of various programming languages and open source tools which has been gained through hours of self study and practise with the assistance of sites like Udemy and various personal projects. An effective communicator with excellent organizational, problem-solving, leadership and analytical skills. Also a keen runner and have completed marathons, half marathons and ultra races.

Skills and Industry Qualifications

- ISTQB Foundation Certification
- Manual and automated testing.
- Knowledge of various programming languages (Python, Java, C#, SQL, HTML, CSS, and Javascript).
- JIRA for time tracking/logging and bug reporting.
- Open source libraries and test automation frameworks (eg Selenium Webdriver)
- Agile/Waterfall experience.
- Life long learner through sites like Udemy to stay current with the current industry toolsets and standards.

Professional Experience

Freelance Software Tester *Kevin Tuck - Software Tester* **September 2019 - Present**

Working with start-ups, established companies and individuals to provide tailored services that contribute to the software testing efforts on projects covering both web and mobile.

Lead QA Analyst / Software Test Engineer *Themis Analytics (Acquired by QuintilesIMS / IQVIA)* **June 2015 - October 2019**

Serving as the lead of the QA department and providing a single 'go-to' resources for Account Managers and other key stakeholders to use to be able to get the latest information on their projects and tasks that are going through QA.

Key Achievements And Responsibilities

- Designing standardized documentation for the team.
- Ensuring key delivery metrics and statistics are recorded accurately.
- Mentoring team members day to day.
- Writing automated QA processes utilizing SQL and VBA.
- Working ad-hoc projects in which I utilised Python to automate parts of the QA process.
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QA Analyst   *Themis Analytics*   **May 2011 - June 2015**

To serve as a member of the QA team within Themis Analytics, working within various project teams to design and execute effective test cases based on the specification documents and any custom business rules requested by the client.

Key Achievements And Responsibilities

- Analysing specification documents and creating suitable test cases.
- Utilizing manual test techniques to ensure client deliverables meet the expected quality..
- Providing support and investigating client issues.
- Documenting errors and writing effective bug reports.

Technical Documenter   *TMTI*   **2008 - 2009**

In this role I was tasked with documenting the features of a mobile device's internal software features and developing documentation to assist end users. I also collaborated with other internal teams to develop interactive simulators built in HTML5 and CSS3, using an internal framework for deployment on clients websites. I also provided ad hoc Bluetooth testing and executing test cases on mobile devices to gauge their level of Bluetooth compatibility.

Key Achievements And Responsibilities

- Analysing the latest mobile phone hardware and documenting their key features.
- Utilizing the information gathered to develop interactive simulators.
- Creating help guides for internal use.
- Bluetooth hardware testing.

Volunteer Experience

Office Assistant   *Campaign For Nuclear Disarmament*   **2015**

Assisting with a variety of tasks around the CND office.

Key Achievements And Responsibilities

- Analysing database outputs to discover key insights and reporting them back to management.
- Helping the organization of upcoming events.

Web Developer   *The Web Of Hope*
2010 - 2011

Designing and developing a new website and social media presence for The Web Of Hope. This experience enabled me to develop my existing development skills and learn new technologies such as PHP, Wordpress, and database administration.

Key Achievements And Responsibilities

- Website design, development and management.

- Maintaining the social media presence.
- Database administration.